

20W/149/11(N)/ED

27 Dec 22

**INVITATION OF QUOTATIONS FOR 24 SMART CLASS SOFTWARE UNDER TWO BID SYSTEM
REQUEST FOR PROPOSAL (RFP) NUMBER 20WG/149/11(N)/ED DATED DEC 22**

1. Bids in sealed cover are invited for 24 smart class software for 01 year. Details are mentioned in Part II of this RFP. Please super scribe the above mentioned Title, RFP number and date of opening of the Bids on the sealed cover to avoid the Bid being declared invalid.

2. The address and the contact numbers for sending Bids or seeking clarifications regarding this RFP are given below:-

(a)	Bids / queries to be addressed to:	Chairman, Air Force School, Bagdogra
(b)	Postal address for sending the Bids	Chairman, Air Force School, Bagdogra Post: Bagdogra Airport Dist: Darjeeling West Bengal-734421
(c)	Details of the contact person	Mrs Kusum Abhay Kumar (Headmistress)
(d)	Tele number of the contact person	94759-23556 (During School Hours: 0800-1500hrs) 0353-2698093
(e)	E-mail ID of contact person	princialfbgd@rediffmail.com

3. This RFP is divided into following six parts:-

- (a) Part I : General information/instruction for the Bidders
- (b) Part II : Schedule of requirement, technical specifications, delivery details
- (c) Part III : Standard Conditions of RFP, which will form part of the Contract
- (d) Part IV : Special Conditions applicable to this RFP
- (e) Part V : Evaluation Criteria and Format for Price Bids
- (f) Part VI: Performance Bank Guarantee Format

4. Part II, III, IV, V, VI, appendix- 'A' & Terms and Conditions of this RFP are to be returned back by the Bidder after putting rubber stamp of the firm and annotating signatures of authorized representative.

5. This RFP is being issued with no financial commitment and the Buyers reserves the right to change or vary any part thereof at any stage. Buyer also reserves the right to withdraw the RFP, should it become necessary at any stage.




(T. Jyothi)
Gp Capt
Executive Director
Air Force School, Bagdogra


PART I – GENERAL INFORMATION

1	Date and time for depositing Bids	The Bids is to be placed in sealed envelope. The sealed envelopes are to be deposited by 1000hrs on 19 Jan 23 .
2	Manner of depositing the Bids	Sealed Bids should be either dropped in the Tender Box marked as "SMART CLASS SOFTWARE" or sent by registered post at the address given above so as to reach by the due date and time. Late tenders will not be considered. No responsibility will be taken for postal delay or non-delivery / non-receipt of Bid documents. Bids sent by FAX or e-mail will not be considered.
3	Time and date for opening of Bids	19 Jan 23, 1200hrs . If due to any exigency, the due date for opening the bid is declared a holiday, the Bids will be opened on the next working day at the same time.
4	Location of the Tender Box	Tender box marked as "SMART CLASS SOFTWARE" , at the Arjan Gate of Air Force Station Bagdogra. Only those Bids that are found in the tender box will be opened.
5	Place of opening of the Bids	Air Force School, Bagdogra, Darjeeling (WB). The Bidders may depute their representatives, duly authorized in writing to attend the opening of Bids on the due date and time. Rates and important commercial/technical clauses quoted by all Bidders will be read out in the presence of the representatives of all the Bidders. This event will not be postponed due to non-presence of representatives of the Bidder.
6	Two Bid system	Bids should be in two parts as follows: (a) Technical bid consisting of all technical details along with commercial terms and conditions. (b) Financial bid indicating per class per month for one year for the software mentioned in the technical bid and all other commercial terms and conditions. Please quote the rates in figures as well as in words. Rates should be valid up to 03 months . The bids will be opened on 19 Jan 23 .
7	Forwarding of Bids	(a) The technical bid and financial bid should be sealed by the bidder in separate covers duly superscribed and both these sealed covers are to be put in a bigger cover which should also be sealed and duly superscribed. The technical bids are to be opened and evaluated in the first instance. At the second stage, financial bids of only the technically acceptable offers should be opened for further evaluation and ranking before awarding the contract. (b) Bids should be forwarded by Bidders under their original memo/letter pad inter alia furnishing details like GST number, Bank address with EFT Account if applicable, etc and complete postal and e mail address of their office.
8	Clarification regarding contents of the RFP	Clarification on the RFP, if any may be obtained from Mrs Kusum Abhay Kumar (Headmistress) Air Force School Bagdogra (94759-23556) (0353-2698093)
9	Modification and Withdrawal of Bids	A bidder may modify or withdraw his bid after dropping it in the tender box. For this bidder may submit a written request. However, same can be done prior to deadline prescribed for submission of bids. No bid shall be modified after the deadline for submission of Bids and withdrawal will result in Bidder's forfeiture of bid security.
10	Clarification regarding contents of the Bids	During evaluation and comparison of Bids, the buyer may, at its discretion, ask the bidder for the clarification of his bid. The request for the clarification will be given in writing and no change in prices or substance of the bid will be sought, offered or permitted. No post-bid clarification on the initiative of the bidder will be entertained.
11	Rejection of Bids	Canvassing by the Bidder in any form, unsolicited letter and post-tender



		correction may invoke summary rejection with forfeiture of EMD (Earnest Money Deposit). Conditional tenders will be rejected.
12	Unwillingness to quote	Bidders unwillingness to quote should ensure that intimation to this effect reaches before the due date and time of opening of the Bid
13	Validity of Bids	The Bids should remain valid till 03 months from the last date of submission of Bids
14	Earnest Money Deposit (EMD)	Bidders are required to submit Earnest Money Deposit (EMD) for amount of Rs 5,800/- along with their technical bid. The bid security should be in the form of Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Gurantee from any of the public sector banks or a private sector bank authorized to conduct government business, safeguarding the purchaser's interest in all respects. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30 th Day after the award of the contract. The Bid Security of the successful bidder would be returned, without any interest whatsoever, after the receipt of Performance Security from them as called for in the contract.
15	Validity of the Bid Security	The bid security should remain valid for a period of forty five days beyond the final bid validity period.
16.	Exemption from submission of Bid Security	Bid security is not required to submit by those firms who are registered with the Central Purchasing Organization, National Small Industries Corporation (NSIC) or concerned Departments or Ministries of the Government of India. Ministry of Micro, Small and Medium Enterprises (MSME).




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PART II – ESSENTIAL DETAILS OF SERVICES REQUIRED

Schedule of Requirement - Air Force School Bagdogra requires smart class software to be of high standard and as per the school syllabus. The details of the smart class software is attached at Appx - A.

Note:-

1. The installation of smart class software of the said software undertaken should be of as per SOR attached and will be approved by inspection officer prior to installation of said software.
2. **Completion Period** - Completion period of installation of software would be **30 days** from the effective date of contract. Please note that contract can be cancelled unilaterally by the Buyer in case non-completion of software installation within stipulated time. Extension of completion period will be at the sole discretion of the Buyer, with applicability of LD clause.
3. **Terms of Delivery** Installation of software are to be done as per correct specifications. On any deviation, contract will be rejected and the same to be re-installed by due date failing which the security deposit will be forfeited.




(T Jyothi)
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"Certified that terms & conditions mentioned above have been fully understood and are fully acceptable"


Signature and stamp of Bidder accepting the above terms & conditions

PART III – STANDARD CONDITIONS OF RFP

The Bidder is required to give confirmation of their acceptance of the Standard Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e Firm in the Contract) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the Bidder.

1. **Law:** The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
2. **Effective Date of the Contract:** The contract shall come into effect on the date of signatures of both the parties on the contract (Effective Date) and shall remain valid until the completion of the obligations of the parties under the contract. The completion period of work shall commence from the effective date of the contract.
3. **Arbitration:** All disputes or differences arising out of or in connection with the contract shall be settled by bilateral discussions. Any disputes, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration. The standard clause of arbitration is as per Form DPM-7, DPM-8 and DPM-9 (Available in MoD website and can be provided on request).
4. **Penalty for use of Undue influence:** The firm undertakes that he has not given, offered or promised to give, directly or indirectly, any gift, consideration, reward, commission, fees, brokerage or inducement to any person in service of the Buyer or otherwise in procuring the Contracts or forbearing to do for having done or forbore to do any act in relation to the obtaining or execution of the present Contract or any other Contract with the Government of India for showing or forbearing to show favour or disfavour to any person in relation to the present Contract or any other Contract with the Government of India. Any breach of the aforesaid undertaking by the firm or any one employed by him or acting on his behalf (whether with or without the knowledge of the commission of any offers by the firm or anyone employed by him or acting on his behalf, as defined in Chapter IX of the Indian Penal Code 1860 or the Prevention of Corruption Act 1986 or any other Act enacted for the prevention of corruption shall entitle the Buyer to cancel the contract and all or any other contracts with the Firm and recover from the Firm the amount of any loss arising from such cancellation. A decision of the Buyer or his nominee to the effect that a breach of the undertaking had been committed shall be final and binding on the Firm. Giving or offering of any gift, bribe or inducement or any attempted at any such act on behalf of the Firm towards any officer/employee of the Buyer or to any other person in a position to influence any officer/employee of the Buyer for showing any favour in relation to this or any other contract, shall render the Firm to such liability / penalty as the Buyer may deem proper, including but not limited to termination of the contract, imposition of penal damages, forfeiture of the Bank Guarantee and refund of the amounts paid by the Buyers.




(T. Jyothi)
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5. **Agent / Agency Commission:** The firm confirms and declares to the Buyer that the firm is the original manufacturer of the stores/ provider of the services referred to in this Contract and has not engaged any individual or firm. Whether Indian or foreign whatsoever, to intercede, facilitate or in any way to recommend to the Government of India or any of its functionaries whether officially or unofficially, to the award of the contract to the Firm, nor has any amount been paid, promised or intended to be paid to any such individual or firm in respect of any such intercession, facilitation or recommendation. The Firm agrees that if it is established at any time to the satisfaction of the Buyer that the present declaration is in any way incorrect or if at a later stage it is discovered by the Buyer that the Firm has engaged any such individual / firm, and paid or intended to pay any amount, gift, reward, fees, commission or consideration to such person party, firm or institution, whether before or after the signing of this contract, the firm will be liable to refund that amount to the Buyer. The firm will also be debarred from entering into any supply Contract with the Government of India for a minimum period of five years. The Buyer will also have a right to consider cancellation of the Contract either wholly or in part, without any entitlement or compensation to the Firm who shall in such an event be liable to refund all payments made by the Buyer in terms of the Contract along with interest at the rate of 2% per annum above LIBOR rate. The Buyer will also have the right to recover any such contract concluded earlier with the Government of India.

6. **Access to Books of Accounts:** In case it is found to the satisfaction of the Buyer that the Firm has engaged an Agent or paid commission or influenced any person to obtain the contract as described in clauses relating to Agents/Agency Commission and penalty for use of undue influence, the firm, on a specific request of the Buyer, shall provide necessary information/inspection of the relevant financial documents/information.

7. **Non-disclosure of Contract document:** Except with the written consent of the Buyer/firm other party shall not disclose the contract or any provision, specification, plan, design, sample or information thereof to any third party.

8. **Liquidated Damages:** Delay in submission of PBG / Bank Guarantee and delay in installation of software i.e 30 days. The BUYER may also deduct from firm as agreed, liquidated damages to the sum of 0.5% of the contract price of the delayed incompleteness of work per week.

9. **Termination of Contract:** The Buyer shall have the right to terminate this Contract in part or in full in any of the followings cases:-

- (a) Installation of software is delayed for causes not attributable to Force Majeure for more than 03 months after the scheduled date of completion of given in SOR.
- (b) The firm is declared bankrupt insolvent.




(T Jyothi)
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(c) The completion of work is delayed due to causes of Force Majeure by more than 03 months provided Force Majeure clause is included in contract.

(d) The Buyer has noticed that the firm has utilized the services of any Indian/Foreign agent in getting this contract and paid any commission to such individual / company etc.

(e) As per decision of the Arbitration Tribunal.

10. **Notices:** Any notice required or permitted by the contract shall be written in the English language and may be delivered personally or may be sent by FAX or registered per-paid mail/airmail, addressed to the last known address of the party whom it is sent.

11. **Transfer and Sub-letting:** The firm has no right to give, bargain, sell assign or sublet or otherwise dispose of the Contract or any part thereof, as well as to give or to let a third party take benefit or advantage of the present Contract or any part thereof.

12. **Amendments:** No provision of present Contract shall be changed or modified in any way (including this provision) either in whole or in part except by an instrument in writing made after the date of this Contract and signed on behalf of both the parties and which expressly states to amend the present Contract.

13. **Taxes and Duties (GST):** As per norms laid down by Govt. of India and amended from time to time. In the absence of any such stipulation in the bid, it will be presumed that the prices quoted by the Bidder are inclusive of GST and as such no liability of GST will be developed upon by the Buyer.



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"Certified that terms & conditions mentioned above have been fully understood and are fully acceptable"

Signature and stamp of Bidder Accepting the above terms & conditions



PART IV – SPECIAL CONDITIONS OF RFP

Important:- *The Bidders is required to give confirmation of their acceptance of the Special Conditions of the Request for Proposal mentioned below which will automatically be considered as part of the Contract concluded with the successful Bidder (i.e Firm in the Contract) as selected by the Buyer. Failure to do so may result in rejection of the Bid submitted by the Bidder.*

1. **Performance Guarantee:** The Bidder will be required to furnish a Performance Guarantee by way of Bank Guarantee through a public sector bank or a private sector bank authorized to conduct government business (ICIC Bank Ltd, Axis Bank Ltd or HDFC Bank Ltd.) for a sum equal to 03% of the contract value with 30 days of receipt of the confirmed order. Performance Bank Guarantee should be valid up to 60 days beyond the date of warranty. The specimen of PBG is attached.

2. **Payment terms:** No advance payments shall be made. 100% payment shall be made within 30 days of satisfactory completion of work.

3. **Paying Authority:** Chairman, Air Force School, Bagdogra – 734014

4. **Risk & Expense clause:** Executive Director, Air Force School, Bagdogra reserves the right to acquire stores at the expense of contractor from any source in case the contract fails to deliver items as projected in the above schedule at the place and time specified. The debit of expenses towards such incidents will be deducted from the security deposit, which shall be reimbursed by the contractor or at the contractor's expense to be paid by him. Decision of Executive Director of Air Force School, Bagdogra to resort to this practice for an emergency / contingency will be final and binding.

5. **Force Majeure clause**

a. Neither party shall bear responsibility for the complete or partial nonperformance of any of its obligations (except for failure to pay any sum which has become due on account of receipt of goods under the provisions of the present contract), if the non-performance results from such Force Majeure circumstances as Flood, Fire, Earth Quake and other acts of God as well as War, Military operation, blockade, Acts or Actions of State Authorities or any other circumstances beyond the parties control that have arisen after the conclusion of the present contract.

b. In such circumstances the time stipulated for the performance of an obligation under the present contract is extended correspondingly for the period of time of action of these circumstances and their consequences.

c. The party for which it becomes impossible to meet obligations under this contract due to Force Majeure conditions, is to notify in written form the other party of the beginning and cessation of the above circumstances immediately, but in any case not later than 10 (Ten) days from the moment of their beginning.





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d. Certificate of a Chamber of Commerce (Commerce and Industry) or other competent authority or organization of the respective country shall be a sufficient proof of commencement and cessation of the above circumstances.

e. If the impossibility of complete or partial performance of an obligation lasts for more than 03 months, either party hereto reserves the right to terminate the contract totally or partially upon giving prior written notice of 30 (thirty) days to the other party of the intention to terminate without any liability other than reimbursement on the terms provided in the agreement for work.

6. **Inspection Authority:** Inspection authority will be Air Officer Commanding, Air Force Station, Bagdogra or his representative.

7. **Warranty clause:** Warranty on maintenance of software to be provided atleast for 12 months from the date of acceptance of the same by the School and in case of any defect arising during this period, the contractor will rectify the same within 24hrs of the defect being reported by the School. Delay in rectification will result in extension of the warranty period for the number of delayed days.


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PART V – EVALUATION CRITERIA & PRICE BID ISSUES

1. **Evaluation Criteria** - The broad guidelines for evaluation of Bids will be as follows:

a. Only those Bids will be evaluated which are found to be fulfilling all the eligibility and qualifying requirements of the RFP, both technically and commercially.


b. In respect of Two-Bid system, the technical Bids forwarded by the Bidders will be evaluated by the Buyer with reference to the technical specification as mentioned in the SOR of RFP. The compliance of Technical Bids would be determined on the basis of the parameters specified in the RFP. The Price Bids of only those Bidders will be opened whose Technical Bids would clear the technical evaluation.

c. The Lowest Bid will be decided upon the lowest price quoted by the particular Bidder as per the Price Format given at Para 2 below.

2. **Price Bid Format:** Rates are to be quoted in Indian Rupees (legibly both in figures and words). Rates are to be written in figure against each line, while rates in words are to be written in the last row. The price Bid format is given below and Bidders are required to fill this up correctly with full details:-

<u>Sl No.</u>	<u>Items</u>	<u>Duration</u>	<u>Unit price per month (Rs)</u>	<u>Total Price (Rs)</u>	<u>GST %</u>	<u>Total Amount (Rs)</u>
(1)	(2)	(3)	(4)	(5)	(6)	(7)
1	Smart class software (For 24 classrooms)	12 months				




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PART VI – PERFORMANCE OF BANK GUARANTEE FORMAT

Form DPM-15

Performance Bank Guarantee Format

From:
Bank _____
To,
The President of India
Ministry of Defence,
Government of India
New Delhi

Dear Sir,

1. Whereas you have entered into a contract No. _____ dated _____ (hereinafter referred to as the said Contract) with M/s _____, hereinafter referred to as the "firm" for supply of goods as per Part-II of the said contract to the said firm and whereas the firm has undertaken to produce a bank guarantee **03% of total Contract value** amounting to _____ to secure its obligations to the President of India. We the _____ bank hereby expressly, irrevocably and unreservedly undertake and guarantee as principal obligors on behalf of the firm that, in the event that the President of India declares to us that the goods have not been supplied according to the Contractual obligations under the aforementioned contract, we will pay you, on demand and without demur, all and any sum up to a maximum of _____ Rupees _____ only. Your written demand shall be conclusive evidence to us that such repayment is due under the terms of the said contract. We undertake to effect payment upon receipt of such written demand.

2. We shall not be discharged or released from this undertaking and guarantee by any arrangements, variations made between you and the firm, indulgence to the firm by you, or by any alterations in the obligations of the firm or by any forbearance whether as to payment, time performance or otherwise.

3. In no case shall the amount of this guarantee be increased.

4. This guarantee shall remain valid for _____ months from the date of JRI acceptance of test consignment in India or until all the store, spares and documentation have been supplied according to the contractual obligations under the said contract.

5. Unless a demand or claim under this guarantee is made on us in writing or on before the aforesaid expiry date as provided in the above referred contract or unless this guarantee is extended by us, all your rights under this guarantee shall be forfeited and we shall be discharged from the liabilities hereunder.

6. This guarantee shall be a continuing guarantee and shall not be discharged by and change in the constitution of the Bank or in the constitution of M/s _____.



AIR FORCE SCHOOL BAGDOGRA
TERMS AND CONDITIONS

1. The following terms and conditions needs to be followed for smooth conduct of project:

(a) Installation of smart class software is to be done as per correct specifications. On any deviation, contract will be rejected and the same to be rectified by due date failing which the security deposit will be forfeited.

(b) No advance payments shall be made. 100% payment shall be made within 30 days after completion of work at Air Force School, Bagdogra.

(c) Delay in completion of work will attract LD clause which will be at a maximum of 10% of the amount.

(d) Bidders are required to submit Earnest Money Deposit (EMD) for amount of Rs 5,800/- along with their technical bid. The bid security should be in the form of Account Payee Demand Draft, Fixed Deposit Receipt, Banker's Cheque or Bank Guarantee from any of the public sector banks or a private sector bank authorized to conduct government business, safeguarding the purchaser's interest in all respects. EMD of the unsuccessful bidders will be returned to them at the earliest after expiry of the final bid validity and latest on or before the 30th Day after the award of the contract. The Bid Security of the successful bidder would be returned, without any interest whatsoever, after the receipt of Performance Security from them as called for in the contract.

(e) The Bidder will be required to furnish a Performance Guarantee by way of Bank Guarantee through a public sector bank or a private sector bank authorized to conduct government business (ICIC Bank Ltd, Axis Bank Ltd or HDFC Bank Ltd.) for a sum equal to 03% of the contract value with 30 days of receipt of the confirmed order. Performance Bank Guarantee should be valid up to 60 days beyond the date of warranty. The specimen of PBG is attached.

(f) Bidders who have previously undertaken similar works will be considered eligible to bid for the installation of smart class software. For which, necessary documents/ proof are to be attached with the technical bid.




(T Jyothi)
Gp Capt
Executive Director
AF School Bagdogra

AIR FORCE SCHOOL BAGDOGRA
DETAILS OF SMART CLASS SOFTWARE FOR 24 CLASSROOMS

S. No	Content of Smart Class Software (LKG TO XII)
(a)	Recorded lecture and concept understanding videos
(b)	Proctored assessments
(c)	Adaptive assessments
(d)	Integrated and activity based K-12 curriculum
(e)	Aligned with National Curriculum Framework (NCF) and Central Board of Secondary Education (CBSE) guidelines
(f)	2D/3D animations
(g)	Assessment generator
(h)	Homework manager
(j)	Lesson plans
(k)	Reporting & Statistics
(l)	Scoreboard after assessments
(m)	Worksheet and sample papers
(n)	Interactive education
(o)	Advanced teaching methods
(p)	Variety of learning material – Concept through video, quiz, tests, revision test, practice materials



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